



Senior Electrician - Customer Services - ACT

PLEASE READ THIS PACKAGE CAREFULLY AS IT PROVIDES DETAILED APPLICATION INSTRUCTIONS.

Dear Applicant,

Thank you for your interest in a position with Pyramid Power Company. You will find below the position description and duty statement applicable to the position. Should you decide to apply, please provide the following:

- 1. A cover letter stating the reasons for your application.**
- 2. An attached description of your skills and experience against each of the requirements under the Selection Criteria.**
- 3. A copy of your resume or curriculum vitae detailing your educational, training and employment qualifications and/or history.**

Please ensure that you have provided all of the above as only applications that provide all the details listed above will be considered.

**Applications can be marked : "Your name - Senior Electrician - Customer Services"
and emailed to: jobs@pyramid.com.au**

Should you require any clarification, please email Shane Ardern shane.a@pyramidpower.com.au

Please note enquiries for this position will not be dealt with over the telephone.

APPLICATIONS CLOSE Friday 9th FEB 2010

Position Description and Duty Statement - Senior Electrician - Customer Services

Purpose of this position:

To perform a variety of supervisory, inspection, testing and customer service duties related to the installation, maintenance, monitoring, troubleshooting and repair of domestic and commercial power distribution systems, including solar systems. Some interstate travel for up to one week at a time may be required.

Works under: The direction of the Works and services manager.

Position Summary

The Senior Electrician will have:

- Excellent customer service skills
- A current and unencumbered driver's license
- Experience in electrical duties in a domestic, commercial and/or industrial application.
- Willingness to learn, motivation and flexibility.

Remuneration

Pyramid Power negotiates wages and conditions in line with or above relevant Award conditions.

SKILLS AND EXPERIENCE REQUIREMENTS

Please address all the following points one by one in your application

SELECTION CRITERIA**Qualifications**

1. Electrical fitter/mechanic Trade Certificate
2. Advanced electrical trade related qualifications are desirable
3. Work at heights certificate or the willingness to obtain one.
4. OH&S card or the willingness to obtain one.
5. Current and unencumbered driver's license.

Knowledge and Experience

6. Well developed knowledge of electrical services, specifically:
 - a Low voltage power systems;
 - b Aptitude and ability to carry out/ apply fault finding diagnostics (eg use of a megger);
 - c Experience working within a team and supervising staff or of being under site supervision
 - d Use of hand, battery and power tools.
7. Demonstrated ability to work independently, efficiently, and with flexibility
8. Demonstrated ability to work within a team.
9. Proven ability to process documentation.

Skills and Abilities

10. A sound knowledge of the Electricity Act and AS 3000 Wiring Rules.
11. Sound interpersonal skills, with well developed customer service skills.
12. Analytical skills in problem solving simple problems progressing to more complex issues.
13. Ability to work safely and efficiently on installations at heights.

Personal Attributes

14. Highly motivated with a will to learn and develop new skills.
15. An even temperament, a sense of humour and the ability to multi-task.
16. Sound judgement and good discretion.
17. Professional presentation and interpersonal skills.
18. Excellent customer service focus.